

Terms and Conditions and Privacy Policy for Icodex Publishing Solutions Limited

Terms and Conditions

1. Introduction

Welcome to the website of Icodex Publishing Solutions Limited. By accessing or using our website, you agree to be bound by these Terms and Conditions. These Terms constitute a legally binding agreement between you and Icodex Publishing Solutions Limited. If you do not agree to these Terms, please do not use our website.

2. Eligibility

By using this website, you represent and warrant that you are at least 18 years old or have the permission of a legal guardian. You also affirm that you are capable of entering into legally binding contracts.

3. Services Offered

Icodex Publishing Solutions Limited provides publishing solutions, including but not limited to content development, editorial services, and digital publishing support. We reserve the right to modify, suspend, or discontinue any aspect of our services without prior notice.

4. User Obligations

- You agree to provide accurate, complete, and current information whenever required during the use of our services.
- You shall not engage in activities that:
 - Violate any applicable laws or regulations.
 - Infringe the intellectual property rights of Icodex Publishing Solutions Limited or third parties.
 - Disrupt or interfere with the security or operation of our website.
 - Attempt to gain unauthorized access to restricted areas of the website.
- You are responsible for maintaining the confidentiality of any login credentials and for any activities conducted under your account.

5. Intellectual Property

All content on this website, including text, graphics, logos, images, software, and other materials, is the property of Icodex Publishing Solutions Limited and protected by intellectual property laws. Unauthorized use, reproduction, distribution, or modification of any content is strictly prohibited.

6. Third-party Services

Our website may contain links to third-party websites or services. These links are provided for convenience only, and Icodex Publishing Solutions Limited does not endorse or assume responsibility for the content or practices of these external websites. Users are advised to review the terms and privacy policies of any third-party sites they visit.

7. Disclaimer of Warranties

The website and its content are provided on an "as-is" and "as-available" basis. Icodex Publishing Solutions Limited makes no warranties, express or implied, regarding the accuracy, completeness, reliability, or availability of the website. We do not warrant that the website will be error-free or free from viruses or other harmful components.

8. Limitation of Liability

To the fullest extent permitted by law, Icodex Publishing Solutions Limited shall not be liable for any direct, indirect, incidental, consequential, or punitive damages arising from:

- The use or inability to use the website.
- Unauthorized access to or alteration of your data.
- Any other matter related to the website.

9. Termination

We reserve the right to terminate or suspend your access to our website without prior notice if you violate these Terms and Conditions or engage in unlawful or harmful activities.

10. Governing Law and Dispute Resolution

These Terms and Conditions are governed by the laws of India. Any disputes arising under or related to these Terms shall be resolved exclusively in the courts of Pune.

Privacy Policy

1. Introduction

Icodex Publishing Solutions Limited respects your privacy and is committed to protecting your personal information. This Privacy Policy outlines how we collect, use, share, and safeguard your data.

2. Information We Collect

Personal Information:

- Name, email address, phone number, mailing address, and other contact details.
- Payment information when required for service transactions.

Non-personal Information:

- IP address, browser type, device information, and browsing data collected through cookies and similar technologies.

3. How We Use Information

We use the information collected for the following purposes:

- Service Delivery: To provide and improve our services.
- Customer Support: To respond to your inquiries and resolve issues.
- Marketing: To send promotional materials and updates, subject to your preferences.
- Legal Compliance: To comply with legal obligations and prevent fraudulent activities.

4. Information Sharing

We do not sell, rent, or share your personal information with third parties except in the following cases:

- Service Providers: Trusted partners who assist us in operating our website and delivering services.
- Legal Requirements: When required by law or to protect our rights.
- Business Transfers: In the event of a merger, acquisition, or sale of assets.

5. Data Security

We implement appropriate technical and organizational measures to protect your personal information from unauthorized access, loss, or misuse. We have adopted strong encryption methods, including Advanced Encryption Standard (AES) for data at rest and Rivest–Shamir–Adleman (RSA) for data transmission, to safeguard your information. Despite our efforts, no method of data transmission or storage is completely secure.

6. Your Rights

You have the right to:

- Access Your Data: Request information about the personal data we hold.
- Correct Your Data: Update inaccurate or incomplete information.
- Delete Your Data: Request the deletion of your personal information, subject to legal obligations.
- Opt-out of Marketing: Choose not to receive promotional communications.

To exercise these rights, please contact us at prem.soni@icodexsolutions.com.

7. Cookies Policy

Our website uses cookies to enhance user experience, gather analytics, and provide personalized content. You can choose to accept or decline cookies through your browser settings.

Types of Cookies Used:

- Essential Cookies: Necessary for the website’s functionality.
- Analytics Cookies: Used to track user interactions and improve site performance.
- Advertising Cookies: Used to deliver targeted advertisements.

8. Data Retention

We retain personal information for as long as necessary to fulfill the purposes outlined in this policy, unless a longer retention period is required by law.

9. Children’s Privacy

We do not knowingly collect personal information from children under the age of 13. If we discover that we have inadvertently collected such information, we will delete it promptly.

10. Material Event Disclosures

In compliance with SEBI regulations, we commit to promptly disclose any material events or changes that may significantly impact stakeholders, including changes in business operations, security incidents, or data breaches.

11. Changes to Privacy Policy

We may update this Privacy Policy from time to time. Please check this page periodically for changes. Continued use of our website following any updates constitutes your acceptance of the revised policy.

12. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy, please contact us at prem.soni@icodexsolutions.com.